

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAP	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STAN_DEV	Z_SCORE
NH	1-Mar-12	AGGR	PO-1-01-6020	Entire State	Average Response Time - Customer Service Record (CSR)	EDI	Parity with Retail plus not more than four (4) seconds	NA	2.56	NA	2308	NA	5,908.00	2.56	0.00	
NH	1-Mar-12	AGGR	PO-1-01-6030	Entire State	Average Response Time - Customer Service Record (CSR)	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-1-01-6050	Entire State	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7)	NA	2.74	NA	66	NA	181.00	2.74	0.00	
NH	1-Mar-12	AGGR	PO-1-02-6020	Entire State	Average Response Time - Due Date Availability	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-1-02-6030	Entire State	Average Response Time - Due Date Availability	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-1-02-6050	Entire State	Average Response Time - Due Date Availability	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7)	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-1-03-6020	Entire State	Average Response Time - Address Validation	EDI	Parity with Retail plus not more than four (4) seconds	NA	8.76	NA	936	NA	8,201.00	8.76	0.00	
NH	1-Mar-12	AGGR	PO-1-03-6030	Entire State	Average Response Time - Address Validation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-1-03-6050	Entire State	Average Response Time - Address Validation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7)	NA	13.00	NA	9	NA	117.00	13.00	0.00	
NH	1-Mar-12	AGGR	PO-1-04-6020	Entire State	Average Response Time - Product & Service Availability	EDI	Parity with Retail plus not more than ten (10)	NA	1.50	NA	2	NA	3.00	1.50	0.00	
NH	1-Mar-12	AGGR	PO-1-04-6050	Entire State	Average Response Time - Product & Service Availability	WEB GUI/LSI/W	Parity with Retail plus not more than ten (10)	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-1-05-6020	Entire State	Average Response Time - Telephone Number Availability & Reservation	EDI	Parity with Retail plus not more than four (4) seconds	NA	21.38	NA	77	NA	1,646.00	21.38	0.00	
NH	1-Mar-12	AGGR	PO-1-05-6030	Entire State	Average Response Time - Telephone Number Availability & Reservation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-1-05-6050	Entire State	Average Response Time - Telephone Number Availability & Reservation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7)	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-1-06-6020	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	EDI	Parity with Retail plus not more than four (4) seconds	NA	8.40	NA	472	NA	3,966.00	8.40	0.00	
NH	1-Mar-12	AGGR	PO-1-06-6030	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-1-06-6050	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7)	NA	7.58	NA	26	NA	197.00	7.58	0.00	
NH	1-Mar-12	AGGR	PO-1-07-6020	Entire State	Average Response Time - Rejected Query+	EDI	Parity with Retail plus not more than four (4) seconds	NA	2.74	NA	1435	NA	3,925.00	2.74	0.00	
NH	1-Mar-12	AGGR	PO-1-07-6030	Entire State	Average Response Time - Rejected Query+	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-1-07-6050	Entire State	Average Response Time - Rejected Query+	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7)	NA	2.15	NA	27	NA	58.00	2.15	0.00	
NH	1-Mar-12	AGGR	PO-1-08-6020	Entire State	% Timeouts	EDI	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-1-08-6030	Entire State	% Timeouts	CORBA	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-1-08-6050	Entire State	% Timeouts	WEB GUI/LSI/W	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-1-09-6020	Entire State	Parsed CSR	EDI	Parity with Retail plus not more than 10 seconds	NA	2.55	NA	2050	NA	5,236.00	2.55	0.00	
NH	1-Mar-12	AGGR	PO-1-09-6030	Entire State	Parsed CSR	CORBA	Parity with Retail plus not more than 10 seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-2-02-6010	Entire State	OSS Interface Availability - Prime-Time	WPTS	>= 99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-2-02-6020	Entire State	OSS Interface Availability - Prime Time	EDI	>=99.5%	NA	100.00	NA	29160	NA	29,160.00	100.00	0.00	
NH	1-Mar-12	AGGR	PO-2-02-6030	Entire State	OSS Interface Availability - Prime Time	CORBA	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-2-02-6060	Entire State	OSS Interface Availability - Prime Time	Maintenance - Electr	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-2-02-6080	Entire State	OSS Interface Availability - Prime Time	Maintenance Web G	>=99.5%	NA	100.00	NA	29160	NA	29,160.00	100.00	0.00	
NH	1-Mar-12	AGGR	PO-2-03-6010	Entire State	OSS Interface Availability - Non-Prime-Time	WPTS	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-2-03-6020	Entire State	OSS Interface Availability - Non-Prime Time	EDI	No Standard	NA	100.00	NA	15480	NA	15,480.00	100.00	0.00	
NH	1-Mar-12	AGGR	PO-2-03-6030	Entire State	OSS Interface Availability - Non-Prime Time	CORBA	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-2-03-6060	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance - Electr	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-2-03-6080	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance Web G	No Standard	NA	100.00	NA	15480	NA	15,480.00	100.00	0.00	
NH	1-Mar-12	AGGR	PO-3-02-1000	Entire State	% Answered within 30 Seconds - Ordering	Resale & UNE comb	80% within 30 Seconds	NA	97.40	NA	1729	NA	1,684.00	97.40	0.00	
NH	1-Mar-12	AGGR	PO-3-04-1000	Entire State	% Answered within 30 Seconds - Repair	Resale & UNE comb	80% within 30 Seconds	NA	97.84	NA	4396	NA	4,301.00	97.84	0.00	
NH	1-Mar-12	AGGR	PO-4-01-6622	Entire State	% Change Management Notices Sent on Time	Change Confirmatio	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-4-01-6661	Entire State	% Change Management Notices Sent on Time	Change Notification:	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-4-01-6662	Entire State	% Change Management Notices Sent on Time	Change Confirmatio	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-4-01-6671	Entire State	% Change Management Notices Sent on Time	Change Notification:	95%	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Mar-12	AGGR	PO-4-02-6622	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmatio	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-4-02-6661	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification:	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-4-02-6662	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmatio	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-4-02-6671	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification:	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-4-03-6622	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmatio	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-4-03-6661	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification:	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-4-03-6662	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmatio	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-4-03-6671	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification:	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-5-01-6000	Entire State	% On Time Notice of Interface Outage	Systems Metrics	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-6-01-6000	Entire State	Software Validation	Systems Metrics	<= 5%	NA	R3	NA	R3	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-7-01-6000	Entire State	% Software Problem Resolution Timeliness	Systems Metrics	>=95%	NA	R3	NA	R3	NA	R3	0.00	0.00	
NH	1-Mar-12	AGGR	PO-7-02-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed - no workaround	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-7-03-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed with workaround	Systems Metrics	10 days	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-7-04-6000	Entire State	Delay Hours - Failed/Rejected Test Deck Transactions - Transactions failed no	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PO-8-01-6000	Entire State	% On Time - Manual Loop Qualification	Systems Metrics	95% within 48 Hours	NA	100.00	NA	34	NA	34.00	100.00	0.00	

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAP	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STAN_DEV	Z_SCORE
NH	1-Mar-12	AGGR	PO-8-02-6000	Entire State	% On Time - Engineering Record Request	Systems Metrics	95% within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-1-02-2320	Entire State	% On Time LSRC - Flow Through	Resale POTS/Pre-qt	95% within 2 Hours	NA	100.00	NA	603	NA	603.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-1-02-3140	Entire State	% On Time LSRC - Flow Through	UNE POTS Platform	95% Within 2 Hours	NA	100.00	NA	329	NA	329.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-1-02-3331	Entire State	% On Time LSRC - Flow Through	UNE Loop/Pre-qualif	95% within 2 Hours	NA	100.00	NA	1428	NA	1,428.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-1-04-2210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DSC	95% within 48 Hours	NA	60.00	NA	5	NA	3.00	60.00	0.00	
NH	1-Mar-12	AGGR	OR-1-04-2211	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS1	95% within 48 Hours	NA	100.00	NA	5	NA	5.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-1-04-2213	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS3	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-04-2214	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials (Non I)	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-04-2320	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale POTS/Pre-qt	95% within 24 Hours	NA	100.00	NA	232	NA	232.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-1-04-2341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale 2-Wire Digital	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-04-3140	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE POTS Platform	95% Within 24 Hours	NA	100.00	NA	202	NA	202.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-1-04-3210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE Specials DS0	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-04-3331	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE Loop/Pre-qualif	95% within 24 Hours	NA	94.57	NA	516	NA	488.00	94.57	0.00	
NH	1-Mar-12	AGGR	OR-1-04-3340	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE 2-Wire xDSL	195% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-04-3341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE 2-Wire Digital	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-04-3342	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE 2-Wire xDSL Lr	95% within 72 Hours	NA	100.00	NA	37	NA	37.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-1-06-2210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials DS1	95% within five business days	NA	100.00	NA	5	NA	5.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-1-06-2211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials DS195%	within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-06-2213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials DS3	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-06-2214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials (Non I)	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-06-2320	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials (Non I)	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-06-2341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale POTS/Pre-qt	95% within 72 Hours	NA	100.00	NA	6	NA	6.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-1-06-3140	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale 2-Wire Digital	95% within 72 Hours	NA	100.00	NA	6	NA	6.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-1-06-3210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE POTS Platform	95% Within 72 Hours	NA	100.00	NA	13	NA	13.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-1-06-3211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-06-3213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS1	95% within five business days	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-1-06-3214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS3	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-06-3331	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials (Non I)	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-06-3341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Loop/Pre-qualif	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-06-3342	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE 2-Wire Digital	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-08-3210	Entire State	% On Time ASRC - No Facility Check (Fax/Mail)	UNE 2-Wire xDSL Lr	95% within 72 Hours	NA	98.46	NA	130	NA	128.00	98.46	0.00	
NH	1-Mar-12	AGGR	OR-1-10-3210	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS0	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-10-3211	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS0	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-10-3213	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS1	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-10-3214	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS3	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-12-5020	Entire State	% On Time FOC	UNE Specials (Non I)	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-12-5030	Entire State	% On Time FOC	Interconnection Trunk	95% on time 10 Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-13-5000	Entire State	% On Time Design Layout Record (DLR)	Interconnection Trunk	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-19-5020	Entire State	% On Time Response - Request for Inbound Augment Trunks	Interconnection Trunk	95% on time 10 Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-1-19-5030	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound At	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-02-2320	Entire State	% On Time LSR Reject (Flow-Through)	FairPoint Inbound At	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-02-3140	Entire State	% On Time LSR Reject (Flow-Through)	Resale POTS/Pre-qt	95% within 2 Hours	NA	100.00	NA	40	NA	40.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-2-02-3331	Entire State	% On Time LSR Reject (Flow-Through)	UNE POTS Platform	95% Within 2 Hours	NA	100.00	NA	25	NA	25.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-2-04-2200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE Loop/Pre-qualif	95% within 2 Hours	NA	100.00	NA	12	NA	12.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-2-04-2320	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	Resale Specials	95% within 48 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-2-04-2341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	Resale POTS/Pre-qt	95% within 24 Hours	NA	100.00	NA	98	NA	98.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-2-04-3140	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	Resale 2-Wire Digital	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-04-3200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE POTS Platform	95% Within 24 Hours	NA	98.46	NA	130	NA	128.00	98.46	0.00	
NH	1-Mar-12	AGGR	OR-2-04-3331	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE Specials	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-04-3340	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE Loop/Pre-qualif	95% within 24 Hours	NA	100.00	NA	24	NA	24.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-2-04-3341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE 2-Wire xDSL	195% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-04-3342	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE 2-Wire Digital	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-06-2200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE 2-Wire xDSL Lr	95% within 72 Hours	NA	100.00	NA	12	NA	12.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-2-06-2320	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale Specials	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-06-2341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale POTS/Pre-qt	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-06-3140	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale 2-Wire Digital	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR		Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE POTS Platform	95% Within 72 Hours	NA	100.00	NA	8	NA	8.00	100.00	0.00	

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAP	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STAN_DEV	Z_SCORE
NH	1-Mar-12	AGGR	OR-2-06-3210	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS0	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-06-3211	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS1	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-06-3213	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS3	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-06-3214	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials (Non I	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-06-3331	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Loop/Pre-qualif	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-06-3341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE 2-Wire Digital S	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-06-3342	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE 2-Wire xDSL Lc	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-08-3200	Entire State	% On Time Reject - No Facility Check (Fax)	UNE Specials	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-10-3200	Entire State	% On Time Reject - Facility Check (Fax)	UNE Specials	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-12-5020	Entire State	% On Time Trunk ASR Reject	Interconnection Trun	95% on time less than or equal to seven (7)	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-2-12-5030	Entire State	% On Time Trunk ASR Reject	Interconnection Trun	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-3-01-2000	Entire State	% Rejects	Resale	No Standard	NA	13.68	NA	1082	NA	148.00	13.68	0.00	
NH	1-Mar-12	AGGR	OR-3-01-3000	Entire State	% Rejects	UNE	No Standard	NA	12.80	NA	781	NA	100.00	12.80	0.00	
NH	1-Mar-12	AGGR	OR-3-02-1000	Entire State	% LSR Resubmission Not Rejected	Resale & UNE comb	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-4-11-1000	Entire State	% Completed orders with neither a PCN nor BCN sent	Resale & UNE comb	0.25% of PONs that received neither a PCN nor a	NA	0.00	NA	156	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	OR-4-16-1000	Entire State	% Provisioning Completion Notifiers sent within one (1) Business Day	Resale & UNE comb	95% of PCNs sent within one (1) business day	NA	99.35	NA	153	NA	152.00	99.35	0.00	
NH	1-Mar-12	AGGR	OR-4-17-1000	Entire State	% Billing Completion Notifiers sent on time	Resale & UNE comb	95.50%	NA	100.00	NA	152	NA	152.00	100.00	0.00	
NH	1-Mar-12	AGGR	OR-5-01-2000	Entire State	% Flow Through - Total	Resale	No Standard Developed	NA	68.75	NA	880	NA	605.00	68.75	0.00	
NH	1-Mar-12	AGGR	OR-5-01-3112	Entire State	% Flow Through - Total	UNE POTS - Loop	No Standard Developed	NA	93.85	NA	309	NA	290.00	93.85	0.00	
NH	1-Mar-12	AGGR	OR-5-01-3121	Entire State	% Flow Through - Total	UNE POTS - Other	No Standard Developed	NA	93.56	NA	2592	NA	2,425.00	93.56	0.00	
NH	1-Mar-12	AGGR	OR-5-01-3140	Entire State	% Flow Through - Total	UNE POTS Platform	No Standard Developed	NA	82.37	NA	624	NA	514.00	82.37	0.00	
NH	1-Mar-12	AGGR	OR-5-03-2000	Entire State	% Flow Through Achieved	Resale	95% for % flow-through achieved	NA	81.12	NA	233	NA	189.00	81.12	0.00	
NH	1-Mar-12	AGGR	OR-5-03-3112	Entire State	% Flow Through Achieved	UNE POTS - Loop	95% for % flow through achieved	NA	95.00	NA	160	NA	152.00	95.00	0.00	
NH	1-Mar-12	AGGR	OR-5-03-3121	Entire State	% Flow Through Achieved	UNE POTS - Other	95% for % flow through achieved	NA	93.89	NA	2404	NA	2,257.00	93.89	0.00	
NH	1-Mar-12	AGGR	OR-5-03-3140	Entire State	% Flow Through Achieved	UNE POTS Platform	95% for % flow through achieved	NA	76.92	NA	91	NA	70.00	76.92	0.00	
NH	1-Mar-12	AGGR	OR-6-01-1000	Entire State	% Service Order Accuracy	Resale and UNE Loc	95% Orders without FairPoint Errors	NA	80.36	NA	112	NA	90.00	80.36	0.00	
NH	1-Mar-12	AGGR	OR-6-03-2000	Entire State	% Accuracy - LSRC	Resale	not more than 5% of LSRCs resent due to FairPoint	NA	1.12	NA	892	NA	10.00	1.12	0.00	
NH	1-Mar-12	AGGR	OR-6-03-3140	Entire State	% Accuracy - LSRC	UNE POTS Platform	not more than 5% of LSRCs resent due to FairPoint	NA	0.94	NA	637	NA	6.00	0.94	0.00	
NH	1-Mar-12	AGGR	OR-6-03-3331	Entire State	% Accuracy - LSRC	UNE Loop/Complex/	not more than 5% of LSRCs resent due to FairPoint	NA	1.14	NA	440	NA	5.00	1.14	0.00	
NH	1-Mar-12	AGGR	OR-6-04-1040	Entire State	% Accuracy - Directory Listing	All Directory Listings	95% orders without Verizon errors	NA	87.66	NA	381	NA	334.00	87.66	0.00	
NH	1-Mar-12	AGGR	OR-7-01-2000	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	Resale	95%	NA	98.93	NA	934	NA	924.00	98.93	0.00	
NH	1-Mar-12	AGGR	OR-7-01-3140	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE POTS Platform	95%	NA	99.86	NA	690	NA	689.00	99.86	0.00	
NH	1-Mar-12	AGGR	OR-7-01-3331	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE Loop	95%	NA	98.78	NA	327	NA	323.00	98.78	0.00	
NH	1-Mar-12	AGGR	OR-8-01-2000	Entire State	% Acknowledgements on Time	Resale	95% within two (2) hours	NA	97.17	NA	813	NA	790.00	97.17	0.00	
NH	1-Mar-12	AGGR	OR-8-01-3000	Entire State	% Acknowledgements on Time	UNE	95% within two (2) hours	NA	99.51	NA	1017	NA	1,012.00	99.51	0.00	
NH	1-Mar-12	AGGR	OR-9-01-2000	Entire State	% Acknowledgement Completeness	Resale	99%	NA	99.26	NA	812	NA	806.00	99.26	0.00	
NH	1-Mar-12	AGGR	OR-9-01-3000	Entire State	% Acknowledgement Completeness	UNE	99%	NA	94.30	NA	1018	NA	960.00	94.30	0.00	
NH	1-Mar-12	AGGR	OR-10-01-1000	Entire State	% of PON Exceptions Resolved Within Three (3) Business Days	Resale & UNE comb	95% resolved within three (3) Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-10-02-1000	Entire State	% of PON Exceptions Resolved Within Ten (10) Business Days	Resale & UNE comb	99% resolved within ten (10) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	OR-11-01-1130	Entire State	% Resale/UNE-P Provider Notifications in Days	Resale & UNE-P cor	95% in two (2) Calendar Days	NA	92.60	NA	622	NA	576.00	92.60	0.00	
NH	1-Mar-12	AGGR	OR-13-01-3523	Entire State	% of Large Job Hot Cut Project Negotiations Completed	UNE Loop - Large Jc	98% within four business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-1-01-2110	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Busine	Parity with FP Retail	0.72	1.83	862	35	617	64.00	1.11	0.00	-1.95
NH	1-Mar-12	AGGR	PR-1-01-2120	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Reside	Parity with FP Retail	0.78	0.00	2878	1	2258	0.00	-0.78	0.00	
NH	1-Mar-12	AGGR	PR-1-01-2341	Entire State	Average Interval Offered - Total No Dispatch	Resale 2-Wire Digita	Parity with FP Retail	2.50	13.00	2	1	5	13.00	10.50	0.00	
NH	1-Mar-12	AGGR	PR-1-01-3140	Entire State	Average Interval Offered - Total No Dispatch	UNE POTS Platform	Parity With FP Retail	0.77	1.93	3740	468	2875	904.00	1.16	0.00	5.00
NH	1-Mar-12	AGGR	PR-1-01-3341	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire Digital S	Parity with FP Retail	2.50	NA	2	NA	5	NA	-2.50	0.00	
NH	1-Mar-12	AGGR	PR-1-01-3342	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL Lc	No Standard	NA	5.63	NA	16	NA	90.00	5.63	0.00	
NH	1-Mar-12	AGGR	PR-1-01-3343	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-1-01-3345	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-1-02-2341	Entire State	Average Interval Offered - Total Dispatch	Resale 2-Wire Digita	Parity with FP Retail	NA	33.00	NA	1	NA	33.00	33.00	0.00	
NH	1-Mar-12	AGGR	PR-1-02-3341	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire Digital S	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-1-02-3342	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL Lc	No Standard	NA	5.55	NA	40	NA	222.00	5.55	0.00	
NH	1-Mar-12	AGGR	PR-1-02-3343	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-1-02-3345	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-1-03-2110	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Busine	Parity with FP Retail	4.29	5.63	201	8	863	45.00	1.33	0.00	-1.31
NH	1-Mar-12	AGGR	PR-1-03-2120	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Reside	Parity with FP Retail	3.81	NA	264	NA	1007	NA	-3.81	0.00	

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAP	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STAN_DEV	Z_SCORE
NH	1-Mar-12	AGGR	PR-1-03-3112	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Loop	Parity with FP Retail	4.02	4.55	465	47	1870	214.00	0.53	0.00	-1.39
NH	1-Mar-12	AGGR	PR-1-03-3140	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Platform	Parity With FP Retail	4.02	4.92	465	25	1870	123.00	0.90	0.00	-1.61
NH	1-Mar-12	AGGR	PR-1-04-2100	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	Resale POTS	Parity with FP Retail	5.33	NA	3	NA	16	NA	-5.33	0.00	
NH	1-Mar-12	AGGR	PR-1-04-3112	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Loop	Parity with FP Retail	5.33	NA	3	NA	16	NA	-5.33	0.00	
NH	1-Mar-12	AGGR	PR-1-04-3140	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Platform	Parity With FP Retail	5.33	NA	3	NA	16	NA	-5.33	0.00	
NH	1-Mar-12	AGGR	PR-1-05-2100	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	Resale POTS	Parity with FP Retail	4.00	NA	1	NA	4	NA	-4.00	0.00	
NH	1-Mar-12	AGGR	PR-1-05-3112	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Loop	Parity with FP Retail	4.00	NA	1	NA	4	NA	-4.00	0.00	
NH	1-Mar-12	AGGR	PR-1-05-3140	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Platform	Parity With FP Retail	4.00	NA	1	NA	4	NA	-4.00	0.00	
NH	1-Mar-12	AGGR	PR-1-06-2210	Entire State	Average Interval Offered - Specials DS0	Resale DS0	Parity with FP Retail	0.00	9.00	3	1	0	9.00	9.00	0.00	
NH	1-Mar-12	AGGR	PR-1-06-3210	Entire State	Average Interval Offered - Specials DS0	UNE DS0	Parity with FP Retail	0.00	NA	3	NA	0	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-1-07-2211	Entire State	Average Interval Offered - Specials DS1	Resale DS1	Parity with FP Retail	9.63	NA	30	NA	289	NA	-9.63	0.00	
NH	1-Mar-12	AGGR	PR-1-07-3211	Entire State	Average Interval Offered - Specials DS1	UNE DS1	Parity with FP Retail	9.63	10.86	30	58	289	630.00	1.23	0.00	-0.87
NH	1-Mar-12	AGGR	PR-1-08-2213	Entire State	Average Interval Offered - Specials DS3	Resale DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-1-08-3213	Entire State	Average Interval Offered - Specials DS3	UNE DS3	Parity with FP Retail	NA	13.50	NA	4	NA	54.00	13.50	0.00	
NH	1-Mar-12	AGGR	PR-1-09-3511	Entire State	Average Interval Offered - Total	UNE EEL Backbone	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-1-09-3512	Entire State	Average Interval Offered - Total	UNE EEL Loop	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-1-09-3530	Entire State	Average Interval Offered - Total	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-1-09-5020	Entire State	Average Interval Offered - Total	Interconnection Trun	Parity with FP Retail	NA	15.67	NA	6	NA	94.00	15.67	0.00	
NH	1-Mar-12	AGGR	PR-1-09-5030	Entire State	Average Interval Offered - Total	Interconnection Trun	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-1-12-2103	Entire State	Average Interval Offered - Disconnects	Resale POTS/Compl	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-1-12-2200	Entire State	Average Interval Offered - Disconnects	Resale Specials	Parity with FP Retail	8.66	0.00	62	1	537	0.00	-8.66	0.00	
NH	1-Mar-12	AGGR	PR-1-12-3133	Entire State	Average Interval Offered - Disconnects	UNE POTS & Compl	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-1-12-3200	Entire State	Average Interval Offered - Disconnects	UNE Specials	Parity with FP Retail	8.66	7.49	62	92	537	689.00	-1.17	0.00	1.82
NH	1-Mar-12	AGGR	PR-1-13-3525	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - B	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-1-13-3529	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - B	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-3-01-2100	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	Resale POTS	Parity with FP Retail	63.07	57.14	371	7	234	4.00	-5.93	0.00	-0.73
NH	1-Mar-12	AGGR	PR-3-01-3140	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	UNE POTS Platform	Parity with FP Retail	63.07	88.37	371	172	234	152.00	25.30	0.00	5.00
NH	1-Mar-12	AGGR	PR-3-03-3343	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-3-03-3343a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - I	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-3-03-3345	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-3-03-3345a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - I	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-3-06-2100	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	22.43	12.50	419	8	94	1.00	-9.93	0.00	-1.12
NH	1-Mar-12	AGGR	PR-3-06-3113	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop Ne	Parity with FP Retail	22.43	8.70	419	46	94	4.00	-13.74	0.00	-2.57
NH	1-Mar-12	AGGR	PR-3-06-3140	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	22.43	27.27	419	22	94	6.00	4.84	0.00	0.31
NH	1-Mar-12	AGGR	PR-3-08-3534	Entire State	% Completed in five (5) days - No Dispatch	UNE Basic Hot Cut L	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-3-09-2100	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	92.41	81.25	790	16	730	13.00	-11.16	0.00	-1.88
NH	1-Mar-12	AGGR	PR-3-09-3113	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop Ne	Parity with FP Retail	92.41	87.76	790	49	730	43.00	-4.65	0.00	-1.40
NH	1-Mar-12	AGGR	PR-3-09-3140	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	92.41	95.12	790	287	730	273.00	2.72	0.00	1.44
NH	1-Mar-12	AGGR	PR-3-10-3341	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire Digital L	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-3-10-3342	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire xDSL L	95%	NA	100.00	NA	41	NA	41.00	100.00	0.00	
NH	1-Mar-12	AGGR	PR-3-11-3528	Entire State	% Completed in 10 Business Days	UNE POTS Loop Ba	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-3-12-3531	Entire State	% Completed in 15 Business Days	UNE POTS Loop La	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-3-12-3532	Entire State	% Completed in 15 Business Days	UNE POTS Loop La	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-3-13-3531	Entire State	% Completed in 26 Business Days	UNE POTS Loop La	98%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-3-13-3532	Entire State	% Completed in 26 Business Days	UNE POTS Loop La	98%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-01-2210	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS	Parity with FP Retail	100.00	0.00	3	1	3	0.00	-100.00	0.00	
NH	1-Mar-12	AGGR	PR-4-01-2211	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS1	Parity with FP Retail	25.93	NA	27	NA	7	NA	-25.93	0.00	
NH	1-Mar-12	AGGR	PR-4-01-2213	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS2	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-01-2214	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials (No	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-01-3210	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS0	Parity with FP Retail	100.00	NA	3	NA	3	NA	-100.00	0.00	
NH	1-Mar-12	AGGR	PR-4-01-3211	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS1	Parity with FP Retail	25.93	0.00	27	46	7	0.00	-25.93	0.00	3.27
NH	1-Mar-12	AGGR	PR-4-01-3213	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS3	Parity with FP Retail	NA	0.00	NA	2	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-01-3214	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials (Non I	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-01-3510	Entire State	% Missed Appointment - FairPoint - Total	UNE EEL	Parity with FP Retail	25.93	NA	27	NA	7	NA	-25.93	0.00	
NH	1-Mar-12	AGGR	PR-4-01-3530	Entire State	% Missed Appointment - FairPoint - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-02-2100	Entire State	Average Delay Days - Total	Resale POTS	Parity with FP Retail	2.57	1.00	150	4	385	4.00	-1.57	4.98	

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAP	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STAN_DEV	Z_SCORE
NH	1-Mar-12	AGGR	PR-4-02-2200	Entire State	Average Delay Days - Total	Resale Specials	Parity with FP Retail	4.60	NA	10	NA	46	NA	-4.60	7.34	
NH	1-Mar-12	AGGR	PR-4-02-2341	Entire State	Average Delay Days - Total	Resale 2-Wire Digital	Parity with FP Retail	10.00	NA	1	NA	10	NA	-10.00	0.00	
NH	1-Mar-12	AGGR	PR-4-02-3100	Entire State	Average Delay Days - Total	UNE POTS	Parity with FP Retail	2.57	2.15	150	47	385	101.00	-0.42	4.98	0.44
NH	1-Mar-12	AGGR	PR-4-02-3200	Entire State	Average Delay Days - Total	UNE Specials	Parity with FP Retail	4.60	NA	10	NA	46	NA	-4.60	7.34	
NH	1-Mar-12	AGGR	PR-4-02-3341	Entire State	Average Delay Days - Total	UNE 2-Wire Digital S	Parity with FP Retail	10.00	NA	1	NA	10	NA	-10.00	0.00	
NH	1-Mar-12	AGGR	PR-4-02-3342	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL L	Parity with FP Retail	2.00	NA	3	NA	6	NA	-2.00	1.00	
NH	1-Mar-12	AGGR	PR-4-02-3343	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-02-3345	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-02-3510	Entire State	Average Delay Days - Total	UNE EEL	Parity with FP Retail	5.71	NA	7	NA	40	NA	-5.71	8.69	
NH	1-Mar-12	AGGR	PR-4-02-3530	Entire State	Average Delay Days - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-02-5000	Entire State	Average Delay Days - Total	Interconnection Trunk	None: Analysis Only	NA	1.00	NA	1	NA	1.00	1.00	0.00	
NH	1-Mar-12	AGGR	PR-4-03-2100	Entire State	% Missed Appointment - Customer	Resale POTS	No Standard	NA	10.00	NA	40	NA	4.00	10.00	0.00	
NH	1-Mar-12	AGGR	PR-4-03-2200	Entire State	% Missed Appointment - Customer	Resale Specials	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-03-2341	Entire State	% Missed Appointment - Customer	Resale 2-Wire Digital	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-03-3100	Entire State	% Missed Appointment - Customer	UNE POTS	No Standard	NA	8.85	NA	531	NA	47.00	8.85	0.00	
NH	1-Mar-12	AGGR	PR-4-03-3200	Entire State	% Missed Appointment - Customer	UNE Specials	No Standard	NA	0.00	NA	48	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-03-3341	Entire State	% Missed Appointment - Customer	UNE 2-Wire Digital S	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-03-3342	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL L	No Standard	NA	0.00	NA	51	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-03-3343	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - I	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-03-3345	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - I	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-03-3510	Entire State	% Missed Appointment - Customer	UNE EEL	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-03-3530	Entire State	% Missed Appointment - Customer	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-03-5000	Entire State	% Missed Appointment - Customer	Interconnection Trunk	No Standard	NA	16.67	NA	6	NA	1.00	16.67	0.00	
NH	1-Mar-12	AGGR	PR-4-04-2100	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale POTS	Parity with FP Retail	6.74	25.00	534	8	36	2.00	18.26	0.00	-2.20
NH	1-Mar-12	AGGR	PR-4-04-2341	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale 2-Wire Digital	Parity with FP Retail	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-04-3113	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Loop Ne	Parity with FP Retail	6.74	6.52	534	46	36	3.00	-0.22	0.00	0.32
NH	1-Mar-12	AGGR	PR-4-04-3140	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Platform	Parity with FP Retail	6.74	11.54	534	26	36	3.00	4.80	0.00	-1.29
NH	1-Mar-12	AGGR	PR-4-04-3341	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire Digital S	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-04-3343	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-04-3345	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-05-2100	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale POTS	Parity with FP Retail	3.15	6.25	3616	32	114	2.00	3.10	0.00	-1.41
NH	1-Mar-12	AGGR	PR-4-05-2341	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale 2-Wire Digital	Parity with FP Retail	100.00	NA	1	NA	1	NA	-100.00	0.00	
NH	1-Mar-12	AGGR	PR-4-05-3113	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Loop Ne	Parity with FP Retail	3.15	33.33	3616	3	114	1.00	30.18	0.00	
NH	1-Mar-12	AGGR	PR-4-05-3140	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Platform	Parity with FP Retail	3.15	8.83	3616	453	114	40.00	5.68	0.00	-5.00
NH	1-Mar-12	AGGR	PR-4-05-3341	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire Digital S	Parity with FP Retail	100.00	NA	1	NA	1	NA	-100.00	0.00	
NH	1-Mar-12	AGGR	PR-4-05-3343	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-05-3345	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-07-3540	Entire State	% On Time Performance - LNP Only	UNE LNP	95% on time	NA	95.61	NA	1161	NA	1,110.00	95.61	0.00	
NH	1-Mar-12	AGGR	PR-4-08-2200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale Specials	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-08-2341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale 2-Wire Digital	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-08-3200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE Specials	No Standard	NA	0.00	NA	48	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-08-3341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire Digital S	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-4-08-3342	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire xDSL L	No Standard	NA	5.88	NA	51	NA	3.00	5.88	0.00	
NH	1-Mar-12	AGGR	PR-4-14-3342	Entire State	% Completed On Time - 2-Wire xDSL	UNE 2-Wire xDSL L	95% on time	NA	100.00	NA	46	NA	46.00	100.00	0.00	
NH	1-Mar-12	AGGR	PR-4-15-5000	Entire State	% On Time Provisioning - Trunks	Interconnection Trunk	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-5-01-2100	Entire State	% Missed Appointment - FairPoint - Facilities	Resale POTS	Parity with FP Retail	0.75	0.00	534	8	4	0.00	-0.75	0.00	1.57
NH	1-Mar-12	AGGR	PR-5-01-2200	Entire State	% Missed Appointment - FairPoint - Facilities	Resale Specials	Parity with FP Retail	3.33	0.00	30	1	1	0.00	-3.33	0.00	
NH	1-Mar-12	AGGR	PR-5-01-2341	Entire State	% Missed Appointment - FairPoint - Facilities	Resale 2-Wire Digital	Parity with FP Retail	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-5-01-3112	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Loop	Parity with FP Retail	0.75	0.00	534	47	4	0.00	-0.75	0.00	0.56
NH	1-Mar-12	AGGR	PR-5-01-3140	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Platform	Parity With FP Retail	0.75	0.00	534	26	4	0.00	-0.75	0.00	0.94
NH	1-Mar-12	AGGR	PR-5-01-3200	Entire State	% Missed Appointment - FairPoint - Facilities	UNE Specials	Parity with FP Retail	3.33	0.00	30	48	1	0.00	-3.33	0.00	0.29
NH	1-Mar-12	AGGR	PR-5-01-3341	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire Digital S	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-5-01-3342	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL L	Parity with VADI/DSNO and Retail Line Sharing	2.79	0.00	1113	39	31	0.00	-2.79	0.00	0.42
NH	1-Mar-12	AGGR	PR-5-01-3343	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-5-01-3345	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-5-01-5000	Entire State	% Missed Appointment - FairPoint - Facilities	Interconnection Trunk	Parity with FP Retail	0.00	0.00	2	6	0	0.00	0.00	0.00	

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAP	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STAN_DEV	Z_SCORE
NH	1-Mar-12	AGGR	PR-5-02-2100	Entire State	% Orders Held for Facilities > 15 Days	Resale POTS	Parity with FP Retail	0.00	0.00	534	8	0	0.00	0.00	0.00	5.00
NH	1-Mar-12	AGGR	PR-5-02-2200	Entire State	% Orders Held for Facilities > 15 Days	Resale Specials	Parity with FP Retail	0.00	0.00	30	1	0	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-5-02-2341	Entire State	% Orders Held for Facilities > 15 Days	Resale 2-Wire Digital	Parity with FP Retail	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-5-02-3112	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Loop	Parity with FP Retail	0.00	0.00	534	47	0	0.00	0.00	0.00	5.00
NH	1-Mar-12	AGGR	PR-5-02-3140	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Platform	Parity With FP Retail	0.00	0.00	534	26	0	0.00	0.00	0.00	5.00
NH	1-Mar-12	AGGR	PR-5-02-3200	Entire State	% Orders Held for Facilities > 15 Days	UNE Specials	Parity with FP Retail	0.00	0.00	30	48	0	0.00	0.00	0.00	5.00
NH	1-Mar-12	AGGR	PR-5-02-3341	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital S	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-5-02-3342	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL Lc	Parity with VADI/DSNO and Retail Line Sharing	0.00	0.00	1113	39	0	0.00	0.00	0.00	5.00
NH	1-Mar-12	AGGR	PR-5-02-3343	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-5-02-3345	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-5-02-5000	Entire State	% Orders Held for Facilities > 15 Days	Interconnection Trunk	Parity with FP Retail	0.00	0.00	2	6	0	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-5-03-5000	Entire State	% Orders Held for Facilities > 60 Days	Interconnection Trunk	Parity with FP Retail	0.00	0.00	2	6	0	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-5-04-3112	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE POTS Loop	No Standard	NA	0.00	NA	57	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-5-04-3200	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE Specials	No Standard	NA	0.00	NA	33	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-5-04-3341	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE 2-Wire Digital S	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-5-04-3342	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE 2-Wire xDSL Lc	No Standard	NA	0.00	NA	53	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-6-01-2100	Entire State	% Installation Troubles reported within 30 Days	Resale POTS	Parity with FP Retail for Found Troubles	13.44	7.14	1086	28	146	2.00	-6.30	0.00	0.65
NH	1-Mar-12	AGGR	PR-6-01-2200	Entire State	% Installation Troubles reported within 30 Days	Resale Specials	Parity with FP Retail for Found Troubles	0.00	0.00	22	1	0	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-6-01-2341	Entire State	% Installation Troubles reported within 30 Days	Resale 2-Wire Digital	Parity with FP Retail for Found Troubles	NA	0.00	NA	3	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-6-01-3113	Entire State	% Installation Troubles reported within 30 Days	UNE POTS - Loop -	Parity with FP Retail for Found Troubles	8.80	0.00	602	94	53	0.00	-8.80	0.00	3.41
NH	1-Mar-12	AGGR	PR-6-01-3140	Entire State	% Installation Troubles reported within 30 Days	UNE POTS Platform	Parity With FP Retail For Found Troubles	13.35	4.42	1086	634	145	28.00	-8.94	0.00	5.00
NH	1-Mar-12	AGGR	PR-6-01-3200	Entire State	% Installation Troubles reported within 30 Days	UNE Specials	Parity with FP Retail for Found Troubles	0.00	0.00	22	53	0	0.00	0.00	0.00	5.00
NH	1-Mar-12	AGGR	PR-6-01-3341	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire Digital S	Parity with FP Retail for Found Troubles	8.80	NA	602	NA	53	NA	-8.80	0.00	
NH	1-Mar-12	AGGR	PR-6-01-3342	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL Lc	Parity with FP Retail for Found Troubles	8.80	0.00	602	68	53	0.00	-8.80	0.00	2.78
NH	1-Mar-12	AGGR	PR-6-01-3343	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-6-01-3345	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-6-01-5000	Entire State	% Installation Troubles reported within 30 Days	Interconnection Trunk	Parity with FP Retail for Found Troubles	0.00	0.00	6	43	0	0.00	0.00	0.00	5.00
NH	1-Mar-12	AGGR	PR-6-02-3520	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop Basic Hot 2%		NA	0.00	NA	45	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-6-02-3523	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Large Jc 2%		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-6-02-3525	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Batch Hc 2%		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-6-03-2100	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale POTS	No Standard	NA	7.14	NA	28	NA	2.00	7.14	0.00	
NH	1-Mar-12	AGGR	PR-6-03-2200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale Specials	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-6-03-2341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale 2-Wire Digital	No Standard	NA	0.00	NA	3	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-6-03-3112	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Loop	No Standard	NA	0.00	NA	94	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-6-03-3140	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Platform	No Standard	NA	1.10	NA	634	NA	7.00	1.10	0.00	
NH	1-Mar-12	AGGR	PR-6-03-3200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE Specials	No Standard	NA	0.00	NA	53	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-6-03-3341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire Digital S	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-6-03-3342	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL Lc	No Standard	NA	0.00	NA	68	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-6-03-3343	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - I	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-6-03-3345	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - I	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-6-03-5000	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Interconnection Trunk	No Standard	NA	0.00	NA	43	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	PR-8-01-2100	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale POTS	Parity with FairPoint Retail	2.92	17.50	4150	40	121	7.00	14.58	0.00	-4.10
NH	1-Mar-12	AGGR	PR-8-01-2200	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale Specials	Parity with FairPoint Retail	16.67	0.00	30	1	5	0.00	-16.67	0.00	
NH	1-Mar-12	AGGR	PR-8-01-2341	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale 2-Wire Digital	Parity with FairPoint Retail	200.00	0.00	1	1	2	0.00	-200.00	0.00	
NH	1-Mar-12	AGGR	PR-8-01-3100	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE POTS	Parity with FairPoint Retail	2.92	0.94	4150	531	121	5.00	-1.97	0.00	2.77
NH	1-Mar-12	AGGR	PR-8-01-3200	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with FairPoint Retail	16.67	2.08	30	48	5	1.00	-14.58	0.00	1.90
NH	1-Mar-12	AGGR	PR-8-01-3341	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital S	Parity with FairPoint Retail	200.00	NA	1	NA	2	NA	-200.00	0.00	
NH	1-Mar-12	AGGR	PR-8-01-3342	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL Lc	Parity with FairPoint Retail	33.33	0.00	3	51	1	0.00	-33.33	0.00	
NH	1-Mar-12	AGGR	PR-8-01-3343	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-8-01-3345	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-8-01-3510	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE EEL	Parity with FairPoint Retail	11.11	0.00	27	0	3	1.00	-11.11	0.00	
NH	1-Mar-12	AGGR	PR-8-01-3530	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE IOF	Parity with FairPoint Retail	0.00	NA	0	NA	1	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-8-01-5000	Entire State	Percent Open Orders in a Hold Status > 30 Days	Interconnection Trunk	Parity with FairPoint Retail	50.00	0.00	2	6	1	0.00	-50.00	0.00	
NH	1-Mar-12	AGGR	PR-8-02-2100	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale POTS	Parity with FairPoint Retail	2.48	15.00	4150	40	103	6.00	12.52	0.00	-3.84
NH	1-Mar-12	AGGR	PR-8-02-2200	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale Specials	Parity with FairPoint Retail	13.33	0.00	30	1	4	0.00	-13.33	0.00	
NH	1-Mar-12	AGGR	PR-8-02-2341	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale 2-Wire Digital	Parity with FairPoint Retail	200.00	0.00	1	1	2	0.00	-200.00	0.00	

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAP	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STAN_DEV	Z_SCORE
NH	1-Mar-12	AGGR	PR-8-02-3100	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE POTS	Parity with FairPoint Retail	2.48	0.94	4150	531	103	5.00	-1.54	0.00	2.25
NH	1-Mar-12	AGGR	PR-8-02-3200	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE Specials	Parity with FairPoint Retail	13.33	2.08	30	48	4	1.00	-11.25	0.00	1.48
NH	1-Mar-12	AGGR	PR-8-02-3341	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital S	Parity with FairPoint Retail	200.00	NA	1	NA	2	NA	-200.00	0.00	
NH	1-Mar-12	AGGR	PR-8-02-3342	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL L	Parity with FairPoint Retail	33.33	0.00	3	51	1	0.00	-33.33	0.00	
NH	1-Mar-12	AGGR	PR-8-02-3343	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-8-02-3345	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-8-02-3510	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE EEL	Parity with FairPoint Retail	7.41	0.00	27	0	2	1.00	-7.41	0.00	
NH	1-Mar-12	AGGR	PR-8-02-3530	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE IOF	Parity with FairPoint Retail	0.00	NA	0	NA	1	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-8-02-5000	Entire State	Percent Open Orders in a Hold Status > 90 Days	Interconnection Trun	Parity with FairPoint Retail	50.00	0.00	2	6	1	0.00	-50.00	0.00	
NH	1-Mar-12	AGGR	PR-9-01-3520	Entire State	% On Time Performance - Hot Cut	UNE Loop - Basic H	95% Completed Within Window	NA	100.00	NA	22	NA	22.00	100.00	0.00	
NH	1-Mar-12	AGGR	PR-9-01-3523	Entire State	% On Time Performance - Hot Cut	UNE Loop - Large J	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-9-01-3525	Entire State	% On Time Performance - Hot Cut	UNE Loop - Batch H	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-9-04-3525	Entire State	% On Time Batch Due Date	UNE Loop - Batch H	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	PR-9-08-3533	Entire State	Average Duration of Hot Cut Installation Troubles	UNE POTS - Loop -	Parity with FairPoint Retail	10.21	NA	231	NA	2358	NA	-10.21	0.00	
NH	1-Mar-12	AGGR	MR-1-01-6050	Entire State	Average Response Time - Create Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	1.41	7.60	9511	2453	13429	18,640.00	6.19	0.00	5.00
NH	1-Mar-12	AGGR	MR-1-02-6050	Entire State	Average Response Time - Status Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	0.29	0.06	79428	20050	22771	1,216.00	-0.23	0.00	5.00
NH	1-Mar-12	AGGR	MR-1-03-6050	Entire State	Average Response Time - Modify Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	1.25	44.86	2513	343	3132	15,387.00	43.61	0.00	5.00
NH	1-Mar-12	AGGR	MR-1-04-6050	Entire State	Average Response Time - Request Cancellation of Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	1.37	46.50	339	10	465	465.00	45.13	0.00	5.00
NH	1-Mar-12	AGGR	MR-1-05-6050	Entire State	Average Response Time - Trouble Report History (by TN/Circuit)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-1-06-6050	Entire State	Average Response Time - Test Trouble (POTS Only)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	133.46	NA	628	NA	83,813.00	133.46	0.00	
NH	1-Mar-12	AGGR	MR-1-07-6060	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	EBTA	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-1-07-6095	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	TAXI	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-1-08-6060	Entire State	% On-Time - Create Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-1-08-6095	Entire State	% On-Time - Create Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-1-09-6060	Entire State	% On-Time - Status Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-1-09-6095	Entire State	% On-Time - Status Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-1-10-6060	Entire State	% On-Time - Modify Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-1-10-6095	Entire State	% On-Time - Modify Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-1-11-6060	Entire State	% On-Time - Request Cancellation of Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-1-11-6095	Entire State	% On-Time - Request Cancellation of Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-1-12-6060	Entire State	% On-Time - Test Trouble (POTS Only)	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-1-12-6095	Entire State	% On-Time - Test Trouble (POTS Only)	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-2-01-2200	Entire State	Network Trouble Report Rate	Resale Specials	Parity with FairPoint Retail	0.00	0.01	25638	250	75	2.00	0.01	0.00	-1.77
NH	1-Mar-12	AGGR	MR-2-01-3200	Entire State	Network Trouble Report Rate	UNE Specials	Parity with FairPoint Retail	0.00	0.12	25638	576	75	70.00	0.12	0.00	-5.00
NH	1-Mar-12	AGGR	MR-2-01-5000	Entire State	Network Trouble Report Rate	Interconnection Trun	Parity with FairPoint Retail	NA	0.00	NA	0	NA	1.00	0.00	0.00	
NH	1-Mar-12	AGGR	MR-2-02-2100	Entire State	Network Trouble Report Rate - Loop	Resale POTS	Parity with FairPoint Retail	0.01	0.00	239280	5329	1717	20.00	0.00	0.00	3.10
NH	1-Mar-12	AGGR	MR-2-02-2341	Entire State	Network Trouble Report Rate - Loop	Resale 2-Wire Digita	Parity with FairPoint Retail	0.00	0.00	2233	334	1	0.00	0.00	0.00	1.13
NH	1-Mar-12	AGGR	MR-2-02-3112	Entire State	Network Trouble Report Rate - Loop	UNE POTS Loop	Parity with FairPoint Retail	0.01	0.00	239280	24888	1717	90.00	0.00	0.00	5.00
NH	1-Mar-12	AGGR	MR-2-02-3140	Entire State	Network Trouble Report Rate - Loop	UNE POTS Platform	Parity With FairPoint Retail	0.01	0.01	239280	21102	1717	138.00	0.00	0.00	1.01
NH	1-Mar-12	AGGR	MR-2-02-3341	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire Digital L	Parity with FairPoint Retail	0.01	1.00	240570	2	1717	2.00	0.99	0.00	
NH	1-Mar-12	AGGR	MR-2-02-3342	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL L	Parity with FairPoint Retail	0.01	0.01	240570	2397	1717	25.00	0.00	0.00	-1.92
NH	1-Mar-12	AGGR	MR-2-02-3343	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-2-02-3345	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-2-03-2100	Entire State	Network Trouble Report Rate - Central Office	Resale POTS	Parity with FairPoint Retail	0.00	0.00	239280	5329	359	6.00	0.00	0.00	0.48
NH	1-Mar-12	AGGR	MR-2-03-2341	Entire State	Network Trouble Report Rate - Central Office	Resale 2-Wire Digita	Parity with FairPoint Retail	0.00	0.00	2233	334	0	0.00	0.00	0.00	5.00
NH	1-Mar-12	AGGR	MR-2-03-3112	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Loop	Parity with FairPoint Retail	0.00	0.00	239280	24888	49	3.00	0.00	0.00	0.63
NH	1-Mar-12	AGGR	MR-2-03-3140	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Platform	Parity With FairPoint Retail	0.00	0.00	239280	21102	359	18.00	0.00	0.00	2.41
NH	1-Mar-12	AGGR	MR-2-03-3341	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital L	Parity with FairPoint Retail	0.00	0.50	240570	2	359	1.00	0.50	0.00	
NH	1-Mar-12	AGGR	MR-2-03-3342	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL L	Parity with FairPoint Retail	0.00	0.00	240570	2397	49	1.00	0.00	0.00	-1.36
NH	1-Mar-12	AGGR	MR-2-03-3343	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-2-03-3345	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-2-04-2100	Entire State	% Subsequent Reports	Resale POTS	No Standard	NA	0.00	NA	26	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	MR-2-04-2341	Entire State	% Subsequent Reports	Resale 2-Wire Digita	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-2-04-3112	Entire State	% Subsequent Reports	UNE POTS Loop	No Standard	NA	0.00	NA	97	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	MR-2-04-3140	Entire State	% Subsequent Reports	UNE POTS Platform	No Standard	NA	0.00	NA	156	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	MR-2-04-3341	Entire State	% Subsequent Reports	UNE 2-Wire Digital L	No Standard	NA	0.00	NA	3	NA	0.00	0.00	0.00	

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAP	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STAN_DEV	Z_SCORE
NH	1-Mar-12	AGGR	MR-2-04-3342	Entire State	% Subsequent Reports	UNE 2-Wire xDSL Lr	No Standard	NA	0.00	NA	26	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	MR-2-04-3343	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - I	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-2-04-3345	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - I	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-2-05-2100	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale POTS	No Standard	NA	0.41	NA	5329	NA	22.00	0.41	0.00	
NH	1-Mar-12	AGGR	MR-2-05-2200	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale Specials	No Standard	0.22	0.40	25638	250	56	1.00	0.18	0.00	
NH	1-Mar-12	AGGR	MR-2-05-2341	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale 2-Wire Digita	No Standard	NA	0.60	NA	334	NA	2.00	0.60	0.00	
NH	1-Mar-12	AGGR	MR-2-05-3112	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Loop	No Standard	NA	0.31	NA	24888	NA	78.00	0.31	0.00	
NH	1-Mar-12	AGGR	MR-2-05-3140	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Platform	No Standard	NA	0.41	NA	21102	NA	86.00	0.41	0.00	
NH	1-Mar-12	AGGR	MR-2-05-3200	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE Specials	No Standard	NA	9.90	NA	576	NA	57.00	9.90	0.00	
NH	1-Mar-12	AGGR	MR-2-05-3341	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire Digital L	No Standard	NA	150.00	NA	2	NA	3.00	150.00	0.00	
NH	1-Mar-12	AGGR	MR-2-05-3342	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL Lr	No Standard	NA	1.42	NA	2397	NA	34.00	1.42	0.00	
NH	1-Mar-12	AGGR	MR-2-05-3343	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - I	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-2-05-3345	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - I	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-3-01-2110	Entire State	% Missed Repair Appointment - Loop	Resale POTS Busine	Parity with FP Retail	9.28	0.00	291	19	27	0.00	-9.28	0.00	0.96
NH	1-Mar-12	AGGR	MR-3-01-2120	Entire State	% Missed Repair Appointment - Loop	Resale POTS Reside	Parity with FP Retail	3.02	0.00	1426	1	43	0.00	-3.02	0.00	
NH	1-Mar-12	AGGR	MR-3-01-2341	Entire State	% Missed Repair Appointment - Loop	Resale 2-Wire Digita	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-3-01-3112	Entire State	% Missed Repair Appointment - Loop	UNE POTS Loop	Parity with FP Retail	4.08	3.33	1717	90	70	3.00	-0.74	0.00	0.00
NH	1-Mar-12	AGGR	MR-3-01-3144	Entire State	% Missed Repair Appointment - Loop	UNE Platform Busine	Parity With FP Retail	9.28	8.18	291	110	27	9.00	-1.10	0.00	0.12
NH	1-Mar-12	AGGR	MR-3-01-3145	Entire State	% Missed Repair Appointment - Loop	UNE Platform Reside	Parity With FP Retail	3.02	0.00	1426	28	43	0.00	-3.02	0.00	0.18
NH	1-Mar-12	AGGR	MR-3-01-3341	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire Digital L	Parity with FP Retail	4.08	0.00	1717	2	70	0.00	-4.08	0.00	
NH	1-Mar-12	AGGR	MR-3-01-3342	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL Lr	Parity with FP Retail	4.08	0.00	1717	25	70	0.00	-4.08	0.00	0.37
NH	1-Mar-12	AGGR	MR-3-01-3343	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-3-01-3345	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-3-02-2110	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Busine	Parity with FP Retail	3.52	20.00	142	5	5	1.00	16.48	0.00	
NH	1-Mar-12	AGGR	MR-3-02-2120	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Reside	Parity with FP Retail	2.30	0.00	217	1	5	0.00	-2.30	0.00	
NH	1-Mar-12	AGGR	MR-3-02-2341	Entire State	% Missed Repair Appointment - Central Office	Resale 2-Wire Digita	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-3-02-3112	Entire State	% Missed Repair Appointment - Central Office	UNE POTS Loop	Parity with FP Retail	2.04	0.00	49	3	1	0.00	-2.04	0.00	
NH	1-Mar-12	AGGR	MR-3-02-3144	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Busine	Parity With FP Retail	3.52	6.25	142	16	5	1.00	2.73	0.00	-1.21
NH	1-Mar-12	AGGR	MR-3-02-3145	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Reside	Parity With FP Retail	2.30	0.00	217	2	5	0.00	-2.30	0.00	
NH	1-Mar-12	AGGR	MR-3-02-3341	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital L	Parity with FP Retail	2.04	NA	49	NA	1	NA	-2.04	0.00	
NH	1-Mar-12	AGGR	MR-3-02-3342	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL Lr	Parity with FP Retail	2.04	0.00	49	1	1	0.00	-2.04	0.00	
NH	1-Mar-12	AGGR	MR-3-02-3343	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-3-02-3345	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-3-03-2100	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale POTS	No Standard	2.33	0.00	771	22	18	0.00	-2.33	0.00	
NH	1-Mar-12	AGGR	MR-3-03-2341	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale 2-Wire Digita	No Standard	NA	0.00	NA	2	NA	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	MR-3-03-3112	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Loop	No Standard	NA	100.00	NA	78	NA	78.00	100.00	0.00	
NH	1-Mar-12	AGGR	MR-3-03-3140	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Platform	No Standard	NA	100.00	NA	86	NA	86.00	100.00	0.00	
NH	1-Mar-12	AGGR	MR-3-03-3341	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire Digital L	No Standard	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Mar-12	AGGR	MR-3-03-3342	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL Lr	No Standard	NA	100.00	NA	34	NA	34.00	100.00	0.00	
NH	1-Mar-12	AGGR	MR-3-03-3343	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - I	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-3-03-3345	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - I	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-01-2100	Entire State	Mean Time To Repair - Total	Resale POTS	Parity with FP Retail	15.41	11.32	2076	26	31992	294.27	-4.09	13.27	1.13
NH	1-Mar-12	AGGR	MR-4-01-2216	Entire State	Mean Time To Repair - Total	Resale Specials (No	Parity with FP Retail	10.81	4.02	21	2	227	8.03	-6.80	4.81	
NH	1-Mar-12	AGGR	MR-4-01-2217	Entire State	Mean Time To Repair - Total	Resale Specials (DS	Parity with FP Retail	6.38	NA	54	NA	344	NA	-6.38	3.58	
NH	1-Mar-12	AGGR	MR-4-01-2341	Entire State	Mean Time To Repair - Total	Resale 2-Wire Digita	Parity with FP Retail	3.75	NA	1	NA	4	NA	-3.75	0.00	
NH	1-Mar-12	AGGR	MR-4-01-3112	Entire State	Mean Time To Repair - Total	UNE POTS Loop	Parity with FP Retail	16.76	6.87	1766	93	29605	639.28	-9.89	12.40	5.00
NH	1-Mar-12	AGGR	MR-4-01-3140	Entire State	Mean Time To Repair - Total	UNE POTS Platform	Parity with FP Retail	15.41	12.32	2076	156	31992	1,922.15	-3.09	13.27	2.20
NH	1-Mar-12	AGGR	MR-4-01-3216	Entire State	Mean Time To Repair - Total	UNE Specials (Non I	Parity with FP Retail	10.81	NA	21	NA	227	NA	-10.81	4.81	
NH	1-Mar-12	AGGR	MR-4-01-3217	Entire State	Mean Time To Repair - Total	UNE Specials (DS1	Parity with FP Retail	6.38	7.45	54	69	344	514.04	1.07	3.58	-0.94
NH	1-Mar-12	AGGR	MR-4-01-3341	Entire State	Mean Time To Repair - Total	UNE 2-Wire Digital L	Parity with FP Retail	3.75	7.63	1	2	4	15.25	3.88	0.00	
NH	1-Mar-12	AGGR	MR-4-01-5000	Entire State	Mean Time To Repair - Total	Interconnection Trun	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-02-2110	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Busine	Parity with FP Retail	12.57	12.71	291	19	3657	241.45	0.14	12.83	-0.38
NH	1-Mar-12	AGGR	MR-4-02-2120	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Reside	Parity with FP Retail	18.53	2.11	1426	1	26425	2.11	-16.42	13.09	
NH	1-Mar-12	AGGR	MR-4-02-2341	Entire State	Mean Time To Repair - Loop Trouble	Resale 2-Wire Digita	Parity with FP Retail	3.75	NA	1	NA	4	NA	-3.75	0.00	
NH	1-Mar-12	AGGR	MR-4-02-3112	Entire State	Mean Time To Repair - Loop Trouble	UNE POTS Loop	Parity with FP Retail	17.09	6.92	1717	90	29340	622.62	-10.17	12.40	5.00
NH	1-Mar-12	AGGR	MR-4-02-3144	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Busine	Parity With FP Retail	12.57	12.14	291	110	3657	1,335.56	-0.43	12.83	5.00

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAP	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STAN_DEV	Z_SCORE
NH	1-Mar-12	AGGR	MR-4-02-3145	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Reside	Parity With FP Retail	18.53	17.53	1426	28	26425	490.88	-1.00	13.09	-0.14
NH	1-Mar-12	AGGR	MR-4-02-3341	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital L	Parity with FP Retail	17.09	7.63	1717	2	29340	15.25	-9.46	12.40	
NH	1-Mar-12	AGGR	MR-4-02-3342	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL L	Parity with FP Retail	17.09	8.35	1717	25	29340	208.87	-8.73	12.40	5.00
NH	1-Mar-12	AGGR	MR-4-02-3343	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-02-3345	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-03-2110	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Busine	Parity with FP Retail	4.43	5.53	142	5	630	27.65	1.10	11.13	
NH	1-Mar-12	AGGR	MR-4-03-2120	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Reside	Parity with FP Retail	5.90	23.05	217	1	1280	23.05	17.15	8.66	
NH	1-Mar-12	AGGR	MR-4-03-2341	Entire State	Mean Time To Repair - Central Office Trouble	Resale 2-Wire Digita	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-03-3112	Entire State	Mean Time To Repair - Central Office Trouble	UNE POTS Loop	Parity with FP Retail	5.40	5.55	49	3	265	16.66	0.15	7.34	
NH	1-Mar-12	AGGR	MR-4-03-3144	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Busine	Parity With FP Retail	4.43	5.85	142	16	630	93.63	1.42	11.13	-0.57
NH	1-Mar-12	AGGR	MR-4-03-3145	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Reside	Parity With FP Retail	5.90	1.04	217	2	1280	2.08	-4.86	8.66	
NH	1-Mar-12	AGGR	MR-4-03-3341	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital L	Parity with FP Retail	5.40	NA	49	NA	265	NA	-5.40	7.34	
NH	1-Mar-12	AGGR	MR-4-03-3342	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL L	Parity with FP Retail	5.40	2.45	49	1	265	2.45	-2.95	7.34	
NH	1-Mar-12	AGGR	MR-4-03-3343	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-03-3345	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-04-2100	Entire State	% Cleared (all troubles) within 24 Hours	Resale POTS	Parity with FP Retail	90.17	100.00	2076	26	1872	26.00	9.83	0.00	1.48
NH	1-Mar-12	AGGR	MR-4-04-2216	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (Noi	Parity with FP Retail	90.48	100.00	21	2	19	2.00	9.52	0.00	
NH	1-Mar-12	AGGR	MR-4-04-2217	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (DS	Parity with FP Retail	100.00	NA	54	NA	54	NA	-100.00	0.00	
NH	1-Mar-12	AGGR	MR-4-04-2341	Entire State	% Cleared (all troubles) within 24 Hours	Resale 2-Wire Digita	Parity with FP Retail	100.00	NA	1	NA	1	NA	-100.00	0.00	
NH	1-Mar-12	AGGR	MR-4-04-3112	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Loop	Parity with FP Retail	89.07	98.92	1766	93	1573	92.00	9.85	0.00	3.40
NH	1-Mar-12	AGGR	MR-4-04-3140	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Platform	Parity with FP Retail	90.17	97.44	2076	156	1872	152.00	7.26	0.00	3.24
NH	1-Mar-12	AGGR	MR-4-04-3216	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (Non I	Parity with FP Retail	90.48	NA	21	NA	19	NA	-90.48	0.00	
NH	1-Mar-12	AGGR	MR-4-04-3217	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (DS1	Parity with FP Retail	100.00	97.10	54	69	54	67.00	-2.90	0.00	-5.00
NH	1-Mar-12	AGGR	MR-4-04-3341	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire Digital L	Parity with FP Retail	89.07	100.00	1766	2	1573	2.00	10.93	0.00	
NH	1-Mar-12	AGGR	MR-4-04-3342	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL L	Parity with FP Retail	23.30	96.15	103	26	24	25.00	72.85	0.00	5.00
NH	1-Mar-12	AGGR	MR-4-04-3343	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-04-3345	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-04-5000	Entire State	% Cleared (all troubles) within 24 Hours	Interconnection Trun	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-05-5000	Entire State	% Out of Service > 2 Hours	Interconnection Trun	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-06-2110	Entire State	% Out of Service > 4 Hours	Resale POTS - Busi	Parity with FP Retail	48.10	70.00	237	10	114	7.00	21.90	0.00	-1.70
NH	1-Mar-12	AGGR	MR-4-06-2120	Entire State	% Out of Service > 4 Hours	Resale POTS - Resi	Parity with FP Retail	72.11	100.00	1072	1	773	1.00	27.89	0.00	
NH	1-Mar-12	AGGR	MR-4-06-2216	Entire State	% Out of Service > 4 Hours	Resale Specials (Noi	Parity with FP Retail	100.00	NA	3	NA	3	NA	-100.00	0.00	
NH	1-Mar-12	AGGR	MR-4-06-2217	Entire State	% Out of Service > 4 Hours	Resale Specials (DS	Parity with FP Retail	100.00	NA	2	NA	2	NA	-100.00	0.00	
NH	1-Mar-12	AGGR	MR-4-06-3144	Entire State	% Out of Service > 4 Hours	UNE Platform Busine	Parity with FP Retail	48.10	57.78	237	45	114	26.00	9.68	0.00	-1.35
NH	1-Mar-12	AGGR	MR-4-06-3145	Entire State	% Out of Service > 4 Hours	UNE Platform Reside	Parity with FP Retail	72.11	75.00	1072	4	773	3.00	2.89	0.00	
NH	1-Mar-12	AGGR	MR-4-06-3216	Entire State	% Out of Service > 4 Hours	UNE Specials (Non I	Parity with FP Retail	100.00	NA	3	NA	3	NA	-100.00	0.00	
NH	1-Mar-12	AGGR	MR-4-06-3217	Entire State	% Out of Service > 4 Hours	UNE Specials (DS1	Parity with FP Retail	100.00	100.00	2	1	2	1.00	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-06-5000	Entire State	% Out of Service > 4 Hours	Interconnection Trun	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-07-2110	Entire State	% Out of Service > 12 Hours	Resale POTS - Busi	Parity with FP Retail	31.65	40.00	237	10	75	4.00	8.35	0.00	-0.91
NH	1-Mar-12	AGGR	MR-4-07-2120	Entire State	% Out of Service > 12 Hours	Resale POTS - Resi	Parity with FP Retail	53.54	100.00	1072	1	574	1.00	46.46	0.00	
NH	1-Mar-12	AGGR	MR-4-07-2341	Entire State	% Out of Service > 12 Hours	Resale 2-Wire Digita	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-07-3112	Entire State	% Out of Service > 12 Hours	UNE POTS Loop	Parity with FP Retail	53.99	16.67	1154	42	623	7.00	-37.32	0.00	4.74
NH	1-Mar-12	AGGR	MR-4-07-3144	Entire State	% Out of Service > 12 Hours	UNE Platform Busine	Parity with FP Retail	31.65	24.44	237	45	75	11.00	-7.20	0.00	0.78
NH	1-Mar-12	AGGR	MR-4-07-3145	Entire State	% Out of Service > 12 Hours	UNE Platform Reside	Parity with FP Retail	53.54	75.00	1072	4	574	3.00	21.46	0.00	
NH	1-Mar-12	AGGR	MR-4-07-3341	Entire State	% Out of Service > 12 Hours	UNE 2-Wire Digital L	Parity with FP Retail	48.59	NA	1309	NA	636	NA	-48.59	0.00	
NH	1-Mar-12	AGGR	MR-4-07-3342	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL L	Parity with FP Retail	53.99	0.00	1154	2	623	0.00	-53.99	0.00	
NH	1-Mar-12	AGGR	MR-4-07-3343	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-07-3345	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-07-5000	Entire State	% Out of Service > 12 Hours	Interconnection Trun	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-08-2110	Entire State	% Out of Service > 24 Hours	Resale POTS Busine	Parity with FP Retail	4.22	0.00	237	10	10	0.00	-4.22	0.00	0.40
NH	1-Mar-12	AGGR	MR-4-08-2120	Entire State	% Out of Service > 24 Hours	Resale POTS Reside	Parity with FP Retail	8.77	0.00	1072	1	94	0.00	-8.77	0.00	
NH	1-Mar-12	AGGR	MR-4-08-2216	Entire State	% Out of Service > 24 Hours	Resale Specials (Noi	Parity with FP Retail	33.33	NA	3	NA	1	NA	-33.33	0.00	
NH	1-Mar-12	AGGR	MR-4-08-2217	Entire State	% Out of Service > 24 Hours	Resale Specials (DS	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-08-2341	Entire State	% Out of Service > 24 Hours	Resale 2-Wire Digita	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-08-3112	Entire State	% Out of Service > 24 Hours	UNE POTS Loop	Parity with FP Retail	8.49	0.00	1154	42	98	0.00	-8.49	0.00	1.95
NH	1-Mar-12	AGGR	MR-4-08-3144	Entire State	% Out of Service > 24 Hours	UNE Platform Busine	Parity With FP Retail	4.22	4.44	237	45	10	2.00	0.23	0.00	-0.54

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAP	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STAN_DEV	Z_SCORE
NH	1-Mar-12	AGGR	MR-4-08-3145	Entire State	% Out of Service > 24 Hours	UNE Platform Reside	Parity With FP Retail	8.77	25.00	1072	4	94	1.00	16.23	0.00	
NH	1-Mar-12	AGGR	MR-4-08-3216	Entire State	% Out of Service > 24 Hours	UNE Specials (Non I	Parity with FP Retail	33.33	NA	3	NA	1	NA	-33.33	0.00	
NH	1-Mar-12	AGGR	MR-4-08-3217	Entire State	% Out of Service > 24 Hours	UNE Specials (DS1	Parity with FP Retail	0.00	0.00	2	1	0	0.00	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-08-3341	Entire State	% Out of Service > 24 Hours	UNE 2-Wire Digital L	Parity with FP Retail	8.49	NA	1154	NA	98	NA	-8.49	0.00	
NH	1-Mar-12	AGGR	MR-4-08-3342	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL L	Parity with FP Retail	8.49	0.00	1154	2	98	0.00	-8.49	0.00	
NH	1-Mar-12	AGGR	MR-4-08-3343	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-08-3345	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-4-08-5000	Entire State	% Out of Service > 24 Hours	Interconnection Trun	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-5-01-2100	Entire State	% Repeat Reports within 30 Days	Resale POTS	Parity with FP Retail	10.21	0.00	2076	26	212	0.00	-10.21	0.00	1.54
NH	1-Mar-12	AGGR	MR-5-01-2200	Entire State	% Repeat Reports within 30 Days	Resale Specials	Parity with FP Retail	10.67	0.00	75	2	8	0.00	-10.67	0.00	
NH	1-Mar-12	AGGR	MR-5-01-2341	Entire State	% Repeat Reports within 30 Days	Resale 2-Wire Digita	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-5-01-3112	Entire State	% Repeat Reports within 30 Days	UNE POTS Loop	Parity with FP Retail	10.21	9.28	2076	97	212	9.00	-0.93	0.00	0.08
NH	1-Mar-12	AGGR	MR-5-01-3140	Entire State	% Repeat Reports within 30 Days	UNE POTS Platform	Parity With FP Retail	10.21	6.41	2076	156	212	10.00	-3.80	0.00	1.43
NH	1-Mar-12	AGGR	MR-5-01-3200	Entire State	% Repeat Reports within 30 Days	UNE Specials	Parity with FP Retail	10.67	11.43	75	70	8	8.00	0.76	0.00	-0.41
NH	1-Mar-12	AGGR	MR-5-01-3341	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire Digital L	Parity with FP Retail	10.21	0.00	2076	3	212	0.00	-10.21	0.00	
NH	1-Mar-12	AGGR	MR-5-01-3342	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL L	Parity with FP Retail	10.21	15.38	2076	26	212	4.00	5.17	0.00	-1.17
NH	1-Mar-12	AGGR	MR-5-01-3343	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-5-01-3345	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - I	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	MR-5-01-5000	Entire State	% Repeat Reports within 30 Days	Interconnection Trun	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-1-01-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard	CLEC Trunks	See Guidelines	NA	0.87	NA	458	NA	4.00	0.87	0.00	
NH	1-Mar-12	AGGR	NP-1-02-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard (No Exceptions)	CLEC Trunks	See Guidelines	NA	75.11	NA	458	NA	344.00	75.11	0.00	
NH	1-Mar-12	AGGR	NP-1-03-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Two (2) Months	CLEC Trunks	See Guidelines	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-1-04-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Three (3) Months	CLEC Trunks	See Guidelines	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-2-01-6701	Entire State	% On Time Response to Request for Physical Collocation	Collocation - New A	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-2-01-6702	Entire State	% On Time Response to Request for Physical Collocation	Collocation - Augme	95% on time	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Mar-12	AGGR	NP-2-02-6701	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - New A	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-2-02-6702	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - Augme	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-2-03-6701	Entire State	Average Interval - Physical Collocation	Collocation - New A	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-2-03-6711	Entire State	Average Interval - Physical Collocation	Collocation Augment	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-2-03-6712	Entire State	Average Interval - Physical Collocation	Collocation Augment	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-2-04-6701	Entire State	Average Interval - Virtual Collocation	Collocation - New A	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-2-04-6702	Entire State	Average Interval - Virtual Collocation	Collocation - Augme	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-2-05-6701	Entire State	% On Time - Physical Collocation	Collocation - New A	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-2-05-6702	Entire State	% On Time - Physical Collocation	Collocation - Augme	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-2-06-6701	Entire State	% On Time - Virtual Collocation	Collocation - New A	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-2-06-6702	Entire State	% On Time - Virtual Collocation	Collocation - Augme	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-2-07-6701	Entire State	Average Delay Days - Physical Collocation	Collocation - New A	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-2-07-6702	Entire State	Average Delay Days - Physical Collocation	Collocation Augment	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-2-08-6701	Entire State	Average Delay Days - Virtual Collocation	Collocation - New A	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	NP-2-08-6702	Entire State	Average Delay Days - Virtual Collocation	Collocation Augment	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-12	AGGR	BI-1-02-1000	Entire State	% DUF in four (4) Business Days	Resale & UNE comb	95% in four (4) Business Days	NA	100.00	NA	100220636	NA	100,219,874.00	100.00	0.00	
NH	1-Mar-12	AGGR	BI-2-01-1000	Entire State	Timeliness of Carrier Bill	Resale & UNE comb	98% in 10 Business Days	NA	1.00	NA	215	NA	215.00	1.00	0.00	
NH	1-Mar-12	AGGR	BI-3-04-1000	Entire State	% CLEC Billing Claims Acknowledged within two (2) Business Days	Resale & UNE comb	95% within two (2) business days after receipt	NA	99.80	NA	1956	NA	1,952.00	99.80	0.00	
NH	1-Mar-12	AGGR	BI-3-05-1000	Entire State	% CLEC Billing Claims Resolved within 28 Calendar Days After Acknowledgment	Resale & UNE comb	95% within 28 Calendar Days after	NA	100.00	NA	6402	NA	6,402.00	100.00	0.00	
NH	1-Mar-12	AGGR	BI-3-07-1000	Entire State	% Full or Partial Denials	Resale & UNE comb	No Standard	NA	41.54	NA	3611	NA	1,500.00	41.54	0.00	
NH	1-Mar-12	AGGR	BI-3-08-1000	Entire State	% CLEC Billing Claim Credits Not Appearing on the Bill within 45 days	Resale & UNE comb	97.5% within 45 calendar days	NA	99.21	NA	4175	NA	4,142.00	99.21	0.00	
NH	1-Mar-12	AGGR	BI-9-01-1000	Entire State	% Billing Completeness in Twelve Billing Cycles	Resale & UNE comb	96%	NA	101.27	NA	2307645	NA	2,337,014.84	101.27	0.00	
NH	1-Mar-12	AGGR	OD-1-01-1021	Entire State	Average Speed of Answer - Operator Services	Operator Service Ce	Parity with FairPoint Retail	0.82	0.78	28117	7389	23177	5,736.00	-0.05	0.00	
NH	1-Mar-12	AGGR	OD-1-02-1021	Entire State	Average Speed of Answer - Directory Assistance	Operator Service Ce	Parity with FairPoint Retail	1.77	1.23	103032	7979	182785	9,837.00	-0.54	0.00	